PROCESS FLOW FOR STATUTORY APPEALS

1) Statutory appeals on matters pertaining to halal certification and or its activities can be made to the Minister in-charge of Muslim

2a) Head of Muis Halal Certification will gather the facts of the appeal cases and prepare for submission to the Minister through the Chief Executive, Muis

2b) Inputs from Legal and Office of Mufti when required

3) Community Relations and Engagement Division (CRED)/Ministry of Culture, Community and Youth (MCCY) processes appeal and recommends to Minister

4) The Minister will make a decision based upon the facts of the case and will be conveyed to certificate holder by MCCY-CRED